

Airline Network Revenue Management

Lebanon’s first private airlines, Fly High Airlines (FHA), operates between three cities, Dubai (DXB), Paris (CDG), and Beirut (BEY) (see Figure 1). FHA utilizes Beirut as a hub and flies one round-trip daily between Beirut and each of the other two cities; see Table 1 for the flight information and capacities of the aircraft assigned to the flights. FHA offers tickets in two fare-classes, 1 and 2. As a result, it offers twelve products (types of ticket). These products correspond to itineraries for six origin-destination (OD) pairs, each offered in two fare-classes; see the first column in Table 2, where each product is denoted by indices ij , with i denoting the OD pair, and j denoting the fare-class.

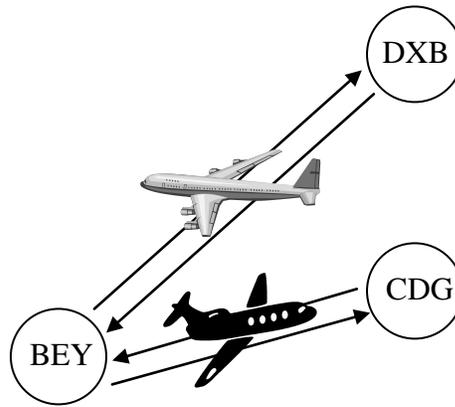


Figure 1 FHA network

Table 1 FHA’s flight schedule and capacity assignment

| Flight # | Origin | Destination | Departs | Arrives | Capacity |
|-----------------|---------------|--------------------|----------------|----------------|-----------------|
| FH 200 | CDG | BEY | 8:00 | 12:30 | 70 |
| FH 250 | BEY | CDG | 11:30 | 15:30 | 70 |
| FH 300 | DXB | BEY | 8:00 | 11:00 | 50 |
| FH 350 | BEY | DXB | 13:00 | 16:00 | 50 |

Table 2 FHA's demand forecasts and fares

| Product | O | D | Demand | | Fares | |
|---------|-----|-----|--------|---------|---------|---------|
| | | | Class | Class 2 | Class 1 | Class 2 |
| 11, 12 | CDG | BEY | 13 | 39 | \$203 | \$63 |
| 21, 22 | CDG | DXB | 11 | 28 | \$303 | \$93 |
| 31, 32 | DXB | BEY | 14 | 40 | \$204 | \$44 |
| 41, 42 | DXB | CDG | 12 | 31 | \$304 | \$94 |
| 51, 52 | BEY | DXB | 12 | 39 | \$203 | \$53 |
| 61, 62 | BEY | CDG | 11 | 38 | \$204 | \$64 |

It is February 1 and FHA is determining its capacity control policy for flights on February 15. As of February 1, no bookings have been received for flights on February 15. The demand forecast and fare (price) for each product are given in Table 2. Because of limited capacity FHA cannot satisfy all customer demand. FHA must carefully decide how many tickets of each product to sell.

FHA seeks to determine a "*bid price*" for each product in a way as to accept a reservation if the product fare is at least equal to the bid price.

Formulate FHA problem as a LP.

Develop FHA capacity control policy based on bid prices.

Solution

Let x_{ij} be the number of tickets sold for product ij . FHA network problem can be written as follows:

$$\begin{aligned} \max \quad & 203x_{11} + 63x_{12} + 303x_{21} + 93x_{22} + 204x_{31} + 44x_{32} + 304x_{41} + 94x_{42} + 203x_{51} + 53x_{52} \\ & + 204x_{61} + 64x_{62} \\ \text{subject to} \quad & x_{11} + x_{12} + x_{21} + x_{22} \leq 70 \quad (\lambda_{CDG-BEY}) \\ & x_{31} + x_{32} + x_{41} + x_{42} \leq 50 \quad (\lambda_{DXB-BEY}) \\ & x_{41} + x_{42} + x_{61} + x_{62} \leq 70 \quad (\lambda_{BEY-CDG}) \\ & x_{21} + x_{22} + x_{51} + x_{52} \leq 50 \quad (\lambda_{BEY-DXB}) \\ & x_{11} \leq 13; \quad x_{12} \leq 39 \\ & x_{21} \leq 11; \quad x_{22} \leq 28 \\ & x_{31} \leq 14; \quad x_{32} \leq 40 \\ & x_{41} \leq 12; \quad x_{42} \leq 31 \\ & x_{51} \leq 12; \quad x_{52} \leq 39 \\ & x_{61} \leq 11; \quad x_{62} \leq 38 \\ & x_{ij} \geq 0, \quad i = 1, \dots, 6, \quad j = 1, 2. \end{aligned}$$

Let $\lambda_{CDG-BEY}$, $\lambda_{DXB-BEY}$, $\lambda_{BEY-CDG}$, and $\lambda_{BEY-DXB}$ be the dual variables corresponding to the capacity constraints for legs CDG-BEY, DXB-BEY, BEY-CDG, and BEY-DXB respectively. Solving LP utilizing Excel solver gives:

$$\lambda_{CDG-BEY} = \$40$$

$$\lambda_{DXB-BEY} = \$50$$

$$\lambda_{BEY-CDG} = \$44$$

$$\lambda_{BEY-DXB} = \$53$$

Utilizing *bid price control*, FHA accepts all reservations where the sum of the corresponding dual variables (also known as *displacement cost*) is less or equal than the corresponding product fare according to Table 3.

Table 3 FHA's capacity control policy

| Product | O | D | Displacement Cost | Fares | | Accept | |
|---------|-----|-----|--|-------|------|--------|-----|
| | | | | C 1 | C 2 | C 1 | C 2 |
| 11, 12 | CDG | BEY | $\lambda_{CDG-BEY} = \$40$ | \$203 | \$63 | Yes | Yes |
| 21, 22 | CDG | DXB | $\lambda_{CDG-BEY} + \lambda_{BEY-DXB} = \93 | \$303 | \$93 | Yes | Yes |
| 31, 32 | DXB | BEY | $\lambda_{DXB-BEY} = \$30$ | \$204 | \$44 | Yes | Yes |
| 41, 42 | DXB | CDG | $\lambda_{DXB-BEY} + \lambda_{BEY-CDG} = \94 | \$304 | \$94 | Yes | Yes |
| 51, 52 | BEY | DXB | $\lambda_{BEY-DXB} = \$53$ | \$203 | \$53 | Yes | Yes |
| 61, 62 | BEY | CDG | $\lambda_{BEY-CDG} = \$44$ | \$204 | \$64 | Yes | Yes |